

# Once Upon a Starry Night - Frequently Asked Questions

The St Joseph's School Takapuna Christmas Concert is coming up on December 8, 2019.

We've pulled together this FAQ document to help answer some of the key questions you might have.

Parents of St. Joseph's students will also receive updates closer to the time regarding their child's participation and logistics details relating to the show.

Thank you for your support of this initiative – we look forward to bringing you a fantastic night!

## 1) WHERE CAN I BUY MY TICKET?

All ticket sales are via this link: [www.iticket.co.nz/events/2019/oct/stjosephs](http://www.iticket.co.nz/events/2019/oct/stjosephs).

Seats are limited so we encourage St Joseph's families to purchase their tickets early as tickets are also being sold to the wider local community.

## 2) DO I NEED A TICKET FOR MY CHILD?

St Joseph's students do not need a ticket as they will be performing.

All other children attending the concert over the age of 2 will require a ticket. Children under 2 do not require a ticket but will need to sit on their parent's lap.

## 3) WHAT IS THE DIFFERENCE BETWEEN THE GENERAL ADMISSION AND VIP TICKETS?

VIP seating is located in a VIP seating zone closer to the front of the theatre, or at the front of the circle. The General Admission seating zone is located in the rows behind the VIP zone.

## 4) ARE SEATS ALLOCATED WITHIN THE VIP OR GENERAL ADMISSION ZONES?

Your ticket will give you access to a seat within the zone you have purchased a ticket for. Most seating within these zones is unallocated and will be available on a 'first come, first serve' basis. A small number of allocated seats have been put aside and will be reserved for sponsors of the event.

## 5) I'VE VOLUNTEERED TO HELP. DO I NEED A TICKET?

We are appreciative of all our volunteers help for St Joseph's main school fundraiser for 2019. Given the high number of volunteers who will be involved in pulling this school Christmas concert together we cannot allocate free tickets to volunteers, so you will still need to purchase a ticket.

## 6) I CAN NO LONGER ATTEND THE EVENT. CAN I GET MY TICKET REFUNDED?

As this is a fundraising event run through an online ticketing system, we are unable to process refunds.

## 7) WILL EVERY CHILD IN THE SCHOOL BE PERFORMING?

Yes, every student will be performing in the concert.

## 8) WHO ELSE IS IN THE SHOW?

Apart from our wonderful students, we are incredibly lucky that our concert will be led by world-renowned opera singer [Simon O'Neil](#). Simon has three children at St Joseph's and has graciously offered his time to put some extra star power into our Christmas concert fundraiser.

Peter Thomas (father of two St Joseph's pupils) and Music Director of the [Auckland Symphony Orchestra](#) (New Zealand's largest community orchestra), has also kindly offered to conduct the ASO for our Christmas Concert.

Carmini – the combined Rosmini and Carmel Choir – will also perform items on the night.

**9) WHAT WILL THE FUNDS RAISED AT THE CONCERT GO TOWARDS?**

The funds being raised will go towards enhancing the music and cultural curriculum within our school.

**10) I'M KEEN TO HELP – HOW CAN I GET INVOLVED?**

This is the biggest event the St. Joseph's PTFA has put on and is requiring a lot of organisation! If there are members of the community who would be willing to help out with jobs both on the night and in the run-up to the event, please email [bridgetallennz2@gmail.com](mailto:bridgetallennz2@gmail.com). The type of jobs we are looking for support to fill include: bar manager / selling drinks and raffle tickets / looking after children / ticket collectors / ushers / photographer + many more! Any help would be much appreciated.

**11) CAN I STILL BE A SPONSOR FOR THE SHOW**

Yes please – we would love more sponsors! Please contact Bridget Allen ([bridgetallennz@gmail.com](mailto:bridgetallennz@gmail.com)) for more information or there is also information available online via the school website: <https://www.sj.school.nz/christmas-concert/>. Most packages include premium, allocated seating as well as carparking and drink vouchers, so worth checking out!

**12) I CAN'T MAKE THE CONCERT BUT WOULD LIKE TO MAKE A DONATION TO SUPPORT THIS EVENT. CAN I DO THAT?**

Any donations would be gratefully received. Donations are able to be made to the St. Joseph's PTFA bank account: **12-3026-0316672-00** using the Particulars: [Your name] Code: [Concert] and Reference: [Donation]. If you would like a receipt for your donation, please email [pta@sj.school.nz](mailto:pta@sj.school.nz) to request.

**13) CAN I GET A RECORDING OF THE CONCERT?**

A DVD or USB recording of the concert is available to pre-order at: <https://www.iticket.co.nz/events/2019/oct/stjosephs>. In addition to the concert, the recording will also include exclusive behind the scenes footage of the children rehearsing and preparing for the show.

**14) WHAT TIME DOES THE CONCERT START AND FINISH?**

- 4.30pm: Children to be dropped at venue to prepare for concert.
- 4.30-6pm: Gourmet food trucks and a cash bar will be available on-site for attendees to enjoy.
- 6pm: Concert to commence
- Approx. 7pm: Intermission (approx. 30-mins)
- Approx. 8.30pm: Concert to end

**15) WILL FOOD AND DRINK BE AVAILABLE AT THE VENUE?**

Yes. A range of gourmet food trucks and a cash-bar will be available at the venue from 4.30. We encourage parents to stay on-site once they drop their children off to socialise with other members of the community.

**16) IS THERE CAR PARKING AVAILABLE AT WESTLAKE?**

Limited car parking will be available on-site at Westlake and will be available on a first-come, first served basis for a gold coin donation. Free parking is also available on the streets surrounding Westlake Boys. As parking is limited, we recommend carpooling or allowing time to walk to the venue from surrounding streets.